

2026 APEX Best™ Award winners honored in Singapore



The 2026 APEX Best™ Awards recipients in Singapore

APEX ([Airline Passenger Experience Association](#)) revealed the 2026 APEX Best™ Awards recipients in Singapore during [APEX FTE Asia Expo 2025](#). Airlines representing Central Asia, Eastern Asia, Greater China and the South Pacific were recognized for outstanding achievements in enhancing the passenger experience across five core categories: Best Overall, Cabin Service, Food & Beverage, Seat Comfort, and Wi-Fi. The Food & Beverage category is presented in partnership with [IFSA \(International Flight Services Association\)](#).

“The airlines recognized today exemplify the spirit of innovation, dedication, and excellence that defines leadership across Asia and the South Pacific,” said Group CEO Dr. Joe Leader. “Across this vibrant region, air carriers continue to elevate the standards of onboard comfort, connectivity, and care in a way that reflects a deep understanding of travelers’ evolving expectations. These airlines stand as shining examples of how the region of the world where the day begins continues to see brightest light of advancing airline customer passenger experience.”

The APEX Best™ Airline Awards are based entirely in independent passenger feedback. Through APEX’s exclusive partnership with [Triplt® from Concur®](#), travelers provide verified ratings on more than one million flights operated by nearly 600 airlines worldwide. Passengers use a simple five-star system via a single-screen review process that covers the five key categories; taking just seconds to complete. This process captures an authentic snapshot of passenger sentiment, guaranteeing these awards truly reflect the voice of travelers across Asia and the South Pacific.

Here are the 2026 APEX Best™ in Airline Awards Winners:

CENTRAL ASIA

Best Overall Airline: [Air Astana](#)
Best Cabin Service: [Air India](#)
Best Food & Beverage: [Sri Lankan Airlines](#)
Best Seat Comfort: [IndiGo](#)
Best Wi-Fi: [Uzbekistan Airways](#)

EAST ASIA

Best Overall Airline: [Singapore Airlines](#)
Best Cabin Service: [Korean Air](#)
Best Food & Beverage: [Korean Air](#)
Best Seat Comfort: [Royal Brunei Airlines](#)
Best Wi-Fi: [Japan Airlines](#)

GREATER CHINA

Best Overall Airline: [EVA Air](#)
Best Cabin Service: [China Airlines](#)
Best Food & Beverage: [Xiamen Air](#)
Best Seat Comfort: [China Eastern Airlines](#)
Best Wi-Fi: [Cathay Pacific](#)

SOUTH PACIFIC

Best Overall Airline: [Air New Zealand](#)
Best Cabin Service: [Fiji Airways](#)
Best Food & Beverage: [Fiji Airways](#)
Best Seat Comfort: [Virgin Australia](#)
Best Wi-Fi: [Qantas](#)

As part of APEX's continued commitment to the Asia and South Pacific region, APEX Global EXPO will be hosted in Singapore next year as APEX FTE EXPO in Asia, highlighting the importance of fostering growth, innovation, and collaboration within one of the world's most dynamic aviation markets across the Future Travel Experience.