

APEX to honor Aeromexico CEO Dr. Andres Conesa with 2026 CEO Lifetime Achievement Award



Dr. Andres Conesa, Chief Executive Officer, Aeromexico, will receive the 2026 APEX CEO Lifetime Achievement Award

The Airline Passenger Experience Association ([APEX](#)) today announced that Dr. Andres Conesa, [Aeromexico](#) Chief Executive Officer, will receive the 2026 APEX CEO Lifetime Achievement Award the evening of Thursday, November 19 at the APEX Awards Ceremony for the capstone finale of [APEX FTE EXPO in Singapore](#). The prestigious industry award marks the first ever for a Latin American airline CEO in the organization's five-decade history.

Reserved for the most influential visionaries in aviation, the APEX CEO Lifetime Achievement Award recognizes leaders whose careers have fundamentally transformed the passenger experience and advanced the global industry far beyond their airline. Dr. Conesa will join an extraordinary group of global airline leaders awarded this highest honor. In more than two decades as Aeromexico CEO, Dr. Conesa guided one of aviation's most remarkable transformations, rebuilding Aeromexico into a reliable and globally respected customer-centric air carrier, APEX said in its May 26 press release.

Under his guidance, the airline earned recognition as the world's most on-time global airline for record-breaking consecutive years as verified by Cirium, setting a new benchmark for operational performance while strengthening passenger trust and loyalty. Aeromexico reached its highest customer Net Promoter Score (NPS) level among APEX Global Airlines in North America last year, reinforcing the airline's customer-centric leadership alongside Delta as its strategic investment partner. Aligning with this major NPS milestone, Aeromexico won the 2026 APEX Best™ Global Airline in North America Award, marking the first time that a Latin American airline has ever won the prestigious award. The APEX Best™ Global Airline in North America Award reflects APEX's independently verified passenger feedback program, which captured more than one million customer-rated flights last year via Triplt® by SAP Concur, the world's leading travel organizing app.

"It is a true honor to receive this recognition from APEX. This award reflects the extraordinary work of the entire Aeromexico team, whose dedication and passion have made every achievement possible. Over the years, our shared commitment has been to build an airline that delivers a safe, reliable, world-class travel experience for every passenger. I am proud to stand alongside them and continue elevating Mexican aviation on the global stage," said Dr. Conesa.

"Over the past two decades, Dr. Andres Conesa has elevated Aeromexico from national icon to global aviation standard-setter, while advancing a passenger experience philosophy that reaches far beyond a single airline. His leadership has shown our industry that passenger trust grows through every part of the journey, from operational reliability and premium service to alliance connectivity and consistent customer care," APEX Group CEO Dr. Joe Leader stated. "By guiding Aeromexico to record-setting global on-time performance, unprecedented customer advocacy, and historic APEX recognition, Dr. Conesa has helped raise expectations for airlines across North America, Latin America, and the global aviation community. Honoring Dr. Conesa this November at APEX FTE EXPO in Singapore will spotlight a legacy of disciplined action, measurable passenger impact, and global inspiration at one of our industry's most meaningful celebrations."

APEX FTE EXPO in Singapore will unite the full aviation passenger experience ecosystem on one global platform, bringing together the airlines, airports, technology leaders, suppliers, manufacturers, and innovators shaping the future of travel. The event will connect advances across the journey from AI, automation, robotics and next-generation connectivity to digital cabins, inflight entertainment, cabin interiors, food, beverage, amenities, baggage, lounges, and airport transformation. Together, these innovations will demonstrate how APEX advances the global standard for the future travel experience, driving a more seamless, personalized, reliable, and passenger-centered future of air travel.

Dr. Conesa's recognition will serve as a defining highlight of the APEX Awards Ceremony in Singapore. By honoring the first Latin American airline CEO to receive the APEX CEO Lifetime Achievement Award, APEX will recognize a model of leadership that strengthened passenger trust, elevated airline performance, expanded Latin American aviation's global influence and helped raise the standard for air travel worldwide.