APEX Best™ Awards 2026 recognize excellence in passenger experience



Japan Airlines receives the award for Best Wi-Fi (NORTHEAST ASIA) at the APEX Best Awards in Singapore

The APEX Best™ Awards, recognizing excellence in seat comfort, cabin service, food and beverage, entertainment and Wi-Fi, took place during APEX FTE EXPO 2026 on November 19 in Singapore. Attendees gathered at the APEX Premium Conference Stage at the Marina Bay Sands Expo & Convention Centre for the ceremony at 3:30 p.m. local time. The Best Food & Beverage Awards were presented in conjunction with the International Flight Services Association (IFSA).

GLOBAL award winners:

- Best Cabin Service: Cathay Pacific
- Best Entertainment: Emirates
- Best Food & Beverage: Turkish Airlines
- Best Seat Comfort: Korean Air
- Best Wi-Fi: Qatar Airways

NORTHEAST ASIA award winners:

- Best Overall Airline: ANA
- Best Cabin Service: StarFlyer

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- Best Entertainment: Air Premia
- Best Food & Beverage: Japan Airlines
- Best Seat Comfort: Korean Air
- Best Wi-Fi: Japan Airlines

SOUTHEAST ASIA award winners:

- Best Overall Airline: Singapore Airlines
- Best Cabin Service: Malaysia Airlines
- Best Entertainment: Garuda Indonesia
- Best Food & Beverage: Thai Airways
- Best Seat Comfort: Vietnam Airlines
- Best Wi-Fi: Royal Brunei Airlines

CENTRAL/SOUTHERN ASIA award winners:

- Best Overall Airline: Air Astana
- Best Cabin Service: Azerbaijan Airlines
- Best Entertainment: SriLankan Airlines
- Best Food & Beverage: Air India
- Best Seat Comfort: BeOnd
- Best Wi-Fi: Uzbekistan Airways

GREATER CHINA award winners:

- Best Overall Airline: Cathay Pacific
- Best Cabin Service: Cathay Pacific
- Best Entertainment: STARLUX Airlines
- Best Food & Beverage: Xiamen Airlines
- Best Seat Comfort: China Airlines
- Best Wi-Fi: EVA Air

SOUTH PACIFIC award winners:

- Best Overall Airline: Qantas
- Best Cabin Service: Virgin Australia
- Best Entertainment: Aircalin
- Best Food & Beverage: Fiji Airways
- Best Seat Comfort: Air New Zealand
- Best Wi-Fi: Air Tahiti Nui

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