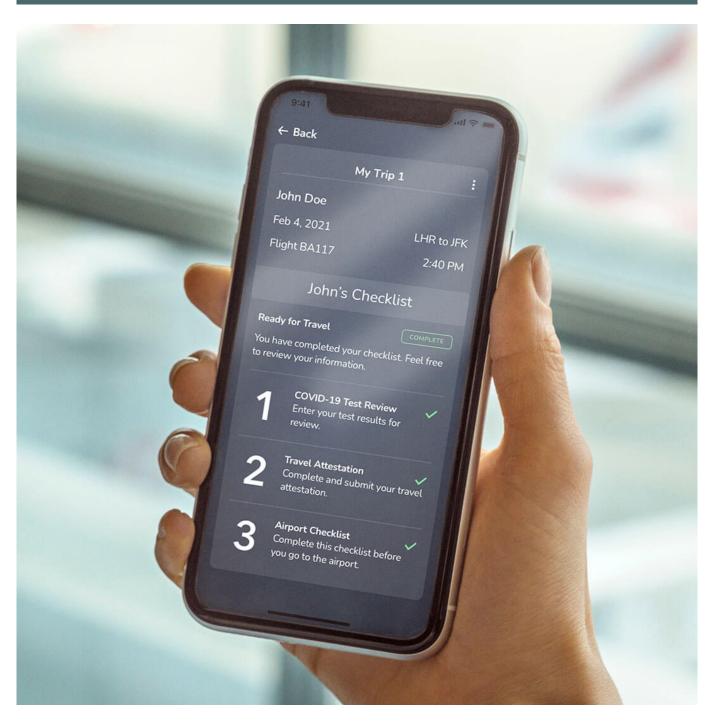
BA poised to roll out VeriFLY health pass



VeriFLY by Daon has helped half a million BA passengers handle health documentation for travel

<u>British Airways</u> today announced that following the successful trial, mobile health pass <u>VeriFLY by</u> <u>Daon</u>, will be deployed across its network.

The airline has worked closely with Daon on the rollout and will maintain a long-term partnership with the company to make travel as frictionless and smooth as possible for its passengers. Travelers can upload any Covid-19 related documentation required for their destination, including vaccination records, negative Covid-19 results and government documents, straight into the VeriFLY mobile app so that they are verified before travel.

As well as ensuring passengers have the correct documentation for their journey, British Airways has further developed the technology to allow passengers using VeriFLY to check in online on BA.com. Boarding passes can be downloaded ahead of arriving at the airport and passengers traveling with hand luggage can move through security without the need to visit a desk once they arrive at the airport.

British Airways initially started trialing VeriFLY in February 2021 on selected routes and has seen more than 500,000 passengers successfully verified before travel. VeriFLY is now available on all flights to North, South and Central America the Caribbean, Middle East, South Africa, Cayman Islands, Egypt and European destinations including Bulgaria, France, Croatia, Ireland and Switzerland, as well as on the majority of flights into the UK.

British Airways and Daon recently extended the capability to read QR codes that appear on documentation such as a vaccination certificate or the UK passenger locator form, making document submission simple.

"British Airways and American Airlines were the first global airlines to truly understand what their customers would need to successfully navigate the ever-changing government travel requirements related to COVID-19," said Tom Grissen, Daon's CEO. "By making VeriFLY available early on, British Airways travelers have had the advantage of a seamless and confident travel experience. We are delighted to see our partnership with British Airways grow stronger. Other organizations and airlines have followed their lead."

Multiple travelers on one booking reference, can use one smart phone to upload all documentation. The airline is also working closely with other airlines on the role that VeriFLY plays in multi sector journeys.

All data uploaded to VeriFLY or through <u>www.ba.com</u> is not retained by either organization and is purged after travel, unless a government requires specific information to be temporary kept for attestation or contact tracing, in which case it will be safeguarded for a limited time strictly in line with GDPR laws.

For all other countries that British Airways flies to, passengers can verify their COVID-19 documents through 'Manage My Booking' on ba.com and once verified they will be able to check-in online. Destinations include Hong Kong, Nigeria, Ghana, Singapore, India, Maldives and Pakistan, as well as a handful of European destinations.

Daon maintains a comprehensive Information Security Management System (ISMS) and Privacy Information Management System (PIMS) which are independently audited for compliance with the AICPA SOC 2 Trust Principle for Security, plus the international standard for information security management (ISO27001:2013) and extensions for privacy management (27701:2019) and management of PII in the public cloud (27018:2019).