United Airlines unveils concourse and lounge at Washington Dulles



United Airlines' United Club at Washington Dulles International

United Airlines and the Metropolitan Washington Airports Authority have unveiled Concourse E at Washington Dulles International Airport (IAD), marking the airport's first concourse in nearly two decades.

Opening to passengers on November 10, the 435,000-square-foot facility features 14 United gates, direct AeroTrain access, expanded dining and retail options and a nearly 40,000-square-foot United Club.

The opening forms part of Dulles Global Gateway, a more than US$20 billion airport transformation program that includes modernized concourses, additional gates and expanded passenger facilities.

"Concourse E delivers the kind of elevated experience our travelers and employees deserve today," said Scott Kirby, Chief Executive Officer, United Airlines, in a November 9 news release.

A highlight of the concourse is United's second-largest lounge, accommodating more than 600 passengers and increasing the airline's lounge space at Dulles by approximately 70 percent.

Located across from gates E14 and E16, the United Club features a bar, two buffet stations, eight private phone rooms, high-speed Wi-Fi and power access at nearly every seat.

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The Concourse E at Washington Dulles International Airport

The lounge's design draws inspiration from Washington, D.C.'s architecture, cherry blossoms and the Blue Ridge Mountains, complemented by artwork from local and regional artists.

Beyond the lounge, Concourse E features spacious gate areas with natural lighting, in-seat power outlets, wireless charging pads and upgraded restrooms.

Passengers will also have access to expanded dining and retail offerings, including Aventino, Bonchon, Ellie Bird, Good Company Doughnuts & Café, Honor Brewing and Starbucks.

Additional amenities include Travel Tech and Gameway, an immersive video gaming lounge.

The gates will support United's continued expansion at Dulles, where the airline plans to operate more than 300 daily departures by summer 2027.

Concourse E represents the first of four planned construction phases, with future developments expected to add up to 36 additional United gates, international customs facilities and a United Polaris lounge.

The expansion builds on United's growing presence at Dulles, where departures have increased 30 percent since 2022.

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