

Turkish Airlines offers Sunflower Lanyard service



Lanyards are available in the international and domestic terminals at IST

[Turkish Airlines](#) is participating in the [Sunflower Lanyard](#) project to help passengers with hidden disabilities and limited mobility.

As part of its *Differences Add Value* program, the airlines contributes to the awareness of its ground service personnel and cabin crew with the Sunflower Lanyards offered to its passengers with invisible disabilities such as autism, dementia, anxiety disorder, vision or hearing disorders.

“While we are enhancing the privileged travel experience we offer as Turkish Airlines, we focus on the expectations and needs of our passengers and develop projects accordingly,” said Turkish Airlines CEO Bilal Ekşi. “Therefore, we are able to host hundreds of thousands of guests from different cultures and regions with a high satisfaction ratio above the clouds. As the airline that flies to more countries than any other and believes every destination in its network has its gems waiting to be discovered, we will continue to develop services that will remove the barriers before the clouds.”

Working with Turkish Airlines on the project, Hidden Disabilities CEO Paul White added: “We are delighted that Turkish Airlines have joined the Hidden Disabilities Sunflower global network. Delivering our training to 17,000 staff is an incredible achievement that shows the airline’s commitment to making aviation accessible. Passengers with non-visible disabilities can travel to 129 countries with Turkish Airlines, secure in the knowledge that the airline staff will greet them with kindness, patience and understanding.”

Sunflower Lanyards can be obtained from Assisted counters located in domestic and international terminals of Istanbul Airport.