

Star Alliance celebrates 10 years at Heathrow Terminal 2



Star Alliance marks 10 years at LHR Terminal 2

[Star Alliance](#) and its member airlines are commemorating a decade at Terminal 2, Heathrow ([LHR](#)). The Queen's Terminal has served as the base for 23 Star Alliance member airlines, facilitating smooth transfers and operations for more than 15 million passengers annually, representing nearly 20 percent of the available seat capacity from the airport.

"Heathrow stands as a vital hub for our member airlines. With our collective offerings at the shared terminal, we're proud to facilitate seamless experiences for thousands of passengers daily. On behalf of our member airlines, I extend gratitude to Heathrow for its decade-long support, enabling superior traveller experiences every day and for years to come," said Theo Panagiotoulas, Star Alliance Chief Executive Officer, of the occasion.

Under the "Move Under One Roof" strategic initiative, Star Alliance consolidated its member airlines at a single location in 2014, establishing an alliance hub. The move enabled passengers to easily connect between Star Alliance member airlines, streamlining airport operations and enhancing the passenger experience.

"Heathrow is delighted to celebrate a decade of delivering excellent service to passengers travelling through Terminal 2, previously voted 'Best Terminal in the World' at the World Sky Awards by Skytrax. In collaboration with our partner airlines, including Star Alliance and its member airlines, we have seen almost 73 million passengers travel through Terminal 2's doors and enjoy the world-class retail and food and beverage options available. Reaching this landmark is an opportunity for us to enjoy looking back on a decade of achievements, while also looking ahead to the next ten years as we

continue to create an extraordinary airport that is fit for the future,” said Ross Baker, Chief Customer Officer, Heathrow.

Travellers see the Star Alliance branding positioned above the airline check-in counters at Departures in T2 upon arrival at LHR. Together with member airlines, Star Alliance provides facilities to enhance the passenger experience. These include Gold Track Security, Baggage Tracking, Star Connection Centre (a service that expedites passengers with tight connections by providing fast-track access through the airport) and Complimentary Heathrow Express Upgrade for Star Alliance Gold status travellers. Beginning this month, the offer extends to one companion travelling with the Gold status passenger as well.

From Terminal 2 at LHR, 23 Star Alliance airlines ([Aegean Airlines](#), [Air Canada](#), [Air China](#), [Air India](#), [ANA](#), [Asiana Airlines](#), [Austrian](#), [Avianca](#), [Brussels Airlines](#), [Croatia Airlines](#), [EGYPTAIR](#), [Ethiopian Airlines](#), [EVA Air](#), [LOT Polish Airlines](#), [Lufthansa](#), [Scandinavian Airlines](#), [Shenzhen Airlines](#), [Singapore Airlines](#), [SWISS](#), [TAP Air Portugal](#), [THAI](#), [Turkish Airlines](#) and [United](#)) offer 124 flights a day to 44 destinations in 23 countries.