

# Service enhanced at Amtrak's New York lounge



The Metropolitan Lounge will offer items for purchase from 11 a.m. to 7 p.m.

[Amtrak](#) passengers can now enjoy bar service at Amtrak's premium Metropolitan Lounge in the Moynihan Train Hall in New York.

The bar menu offers beer, wine, cocktails, and hot food offerings available for purchase between 11 a.m. and 7 p.m. The menu features seasonal selections from local New York breweries, including [Five Boroughs Brewing](#), [Brooklyn Brewery](#), [Ithaca Beer Company](#), [Empire Brewing Company](#) and [Montauk Brewing Company](#).

"We are delighted to introduce this new amenity to our customers traveling in and out of New York City; it is another example of Amtrak's commitment to continually evaluate and improve the customer experience," said Amtrak Executive Vice President and Chief Marketing and Revenue Officer Roger Harris, in a recent announcement. "Customers who want to have a drink and relax before or after their train can now do so from the comforts of our flagship lounge."



Vaccination requirements are in place for all lounge visitors above the age of 12

Complimentary snacks, pastries, yogurt parfaits, fruit, salads, sandwiches, and [La Colombe](#) specialty coffee are available throughout the day. All prepacked items are served by an attendant behind the service counter.

In accordance with New York City's Emergency Executive Order No. 225, everyone 12 and older is required to show proof they have received at least one dose of a COVID-19 vaccine to enter the Metropolitan Lounge at Moynihan Train Hall. All guests 12 years old and older are required to show proof they have received two vaccine doses, except for those who received the single dose of the Johnson & Johnson vaccine. Starting on January 28, 2022, children 5 to 11 must also show proof of full vaccination.

The Metropolitan Lounge is open Monday to Friday from 5:00 a.m. to 9:30 p.m., and Saturday and Sunday from 7:00 a.m. to 9:00 p.m. The lounge is available for Amtrak Guest Rewards® Select Executive and Select Plus members, *Acela* First Class and private room customers and Single-Day Pass holders, with same-day reservations. Amtrak Business Class passengers can also buy day passes for US\$50.

The Metropolitan Lounge is staffed by attendants who are available to assist with reservations, ticketing, Red Cap service and local information. The Metropolitan Lounge also has unique finishes, furnishings, décor and features, including a grand entry and reception with a welcome desk and luxurious customer seating, various seating neighborhoods for solo, group or family use, luggage storage lockers, integrated power and USB access at most seats, a business center, private restrooms, a nursing room, train information boards, a family area, and an expansive balcony with café-style seating overlooking the rest of the Train Hall.