Plaza Premium Group partners with Zambia Airports Corporation to enhance VIP lounges



Ali Bora Isbulan, Deputy CEO of Plaza Premium Group, and Urvesh Desai, Managing Director of Zambia Airports Corporation Limited, at the partnership signing ceremony

Plaza Premium Group has signed an agreement with Zambia Airports Corporation Limited to enhance VIP lounge services across four international airports in Zambia.

Announced November 26, the partnership will see PPG design, furnish, operate and maintain 19 designated VIP lounges at Kenneth Kaunda International Airport, Simon Mwansa Kapwepwe International Airport, Harry Mwaanga Nkumbula International Airport and Mfuwe International Airport.

The agreement aims to improve the passenger experience while expanding ZACL's commercial revenue opportunities.

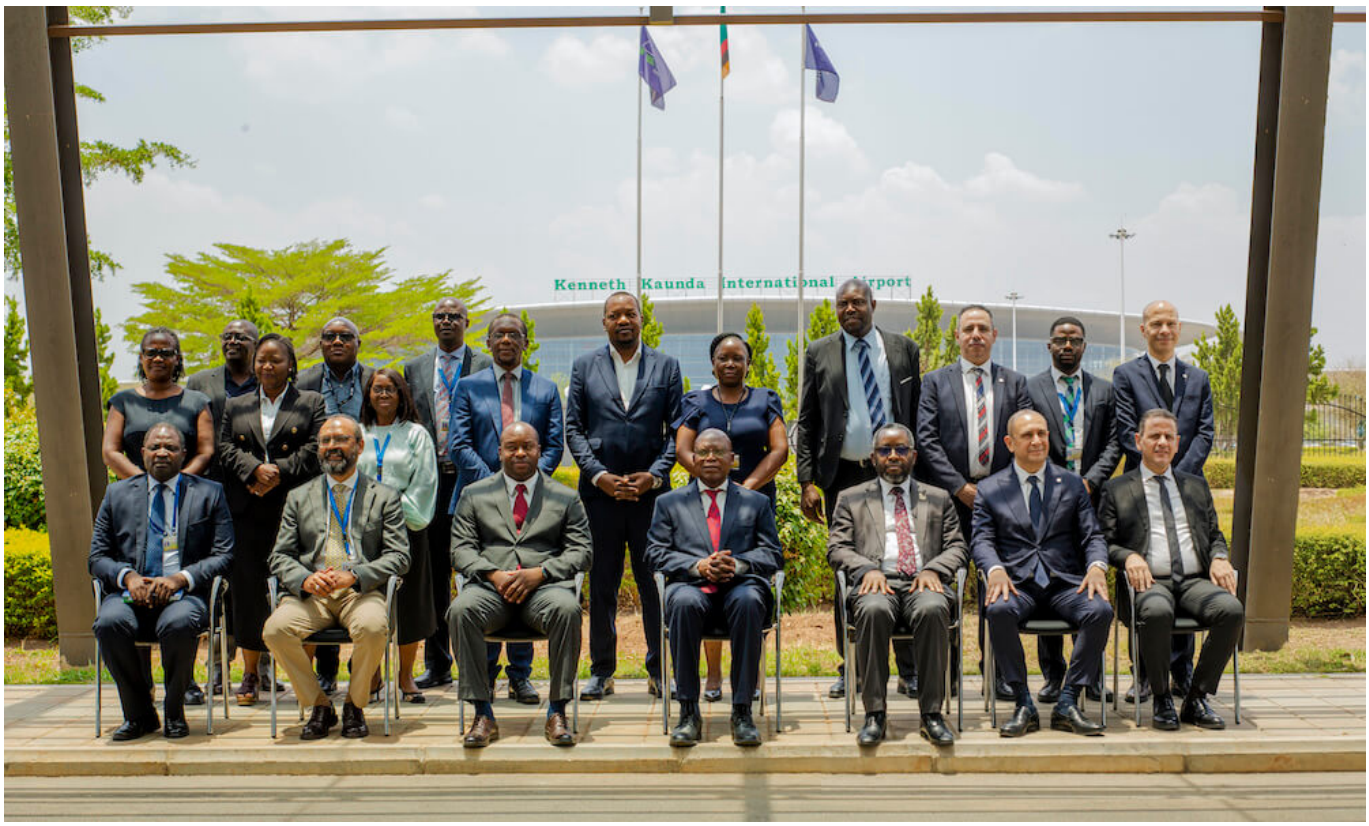
The lounges will offer food and beverage services, business facilities, reliable internet connectivity and daily lounge management.

"With a presence in over 150 countries and nearly three decades of experience in creating award-winning airport hospitality, we will draw on our global expertise to deliver a distinctly Zambian lounge experience," said Ali Bora Isbulan, Deputy Chief Executive Officer, Plaza Premium Group, in the November 26 news release.

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"Both the interior design and service offerings will reflect Zambia's rich culture, while being tailored to the profiles and needs of different passenger segments."

The partnership builds on PPG's existing presence in Africa, including Kenya, Tanzania and Ethiopia, as the company continues expanding its airport hospitality services across the continent.



Representatives from Plaza Premium Group, Zambia Airports Corporation Limited and the Zambian government gather to mark the new VIP lounge partnership

For ZACL, the agreement supports its strategy to increase non-aeronautical revenue to 30 percent of total revenue by the end of 2031.

Urvesh Desai, Managing Director, ZACL, said the partnership will bring specialist hospitality expertise to facilities developed through government investment.

"Professionally managed lounges will help us make better use of existing spaces, broaden our revenue base and support the continued maintenance and development of our airport network," he said.

The agreement also complements the Airlift Zambia Initiative, which aims to attract airlines and develop new routes.

Implementation will involve coordination with government agencies, airlines and airport stakeholders to meet service, security and diplomatic protocol requirements.

The partnership reflects Zambia's broader efforts to strengthen its airport infrastructure and position the country as a competitive destination for tourism, business and international travel.

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