

Plaza Premium Group expands in Macau with Plaza Premium First



Plaza Premium First Macau has been officially inaugurated by the Plaza Premium Group leadership team, witnessed by representatives from Macau International Airport Company Limited and Macao Government Tourism Office

Plaza Premium Group ([PPG](#)) has opened its Plaza Premium First lounge at Macau International Airport ([MFM](#)). This addition is a strategic expansion to the group's presence in Macau. This year also marks the group's 10th Anniversary in Macau since the inception of Plaza Premium Lounge at MFM.

Plaza Premium First Macau is located conveniently near Departure Gate 10/10A of MFM and spans 5,000 square feet. This is the fourth lounge in this exclusive collection of luxurious airport havens featuring all-inclusive personalized hospitality services which has opened in Hong Kong, Kuala Lumpur and Jakarta. The new elevated lounge concept represents a transformative evolution in Plaza Premium group's mission to make travel better and provide sophisticated travellers with the ultimate blend of comfort and personalized hospitality.

"Ten years ago, we opened our first lounge at Macau International Airport. Over the past decade, we have witnessed the growth and evolution of the tourism industry in the city. Today, we are excited to expand in Macau with our new Plaza Premium First. Through the new lounge, we aim to enhance the journeys for travellers who value curated experiences. With the airport expansion plan and the opportunities presented by the Greater Bay Area and China, we believe this is a favourable time for

PPG to expand in Macau,” said Song Hoi-See, Founder and CEO of PPG.

The Plaza Premium First lounge concept transforms and elevates the travel experience with personalized hospitality, made-to-order signature dishes and a cross-brand journey for elite travellers. Iconic Macanese delicacies such as the famed Macanese style Portugese Chicken, Portuguese egg tart and the classic Pork Chop Bun, symbolizes the “Proudly Local” theme that the Plaza Premium Group has introduced at selected lounges globally to showcase diverse cultures through art, food and local traditions.

“As of August 2024, Macau International Airport has welcomed 5.2 million passengers, steadily recovering to 80 percent of its 2019 levels. Renowned for exemplary customer service, MIA provides 24/7 specialized staff and efficient check-in processes. We prioritize safety and hygiene while offering diverse transportation options, multilingual support for passengers, and sustainability initiatives that enhance the travel experience. Additionally, [Macau International Airport] has successfully attained the Airport Customer Experience Accreditation ([ACE](#)) from Airport Council International (ACI) for three consecutive years since 2021, underscoring our commitment to improving customer experience. [Macau International Airport] aims to deliver the best airport experience together with our airport partners, including PPG, for this great mission,” said Chan Weng Hong, Chairman of the Executive Committee, Macau International Airport Company Limited ([CAM](#)).

Acting Director of Macao Government Tourism Office, Cheng Wai Tong also commented: “It is to our great delight that Plaza Premium Group inaugurates its fourth Plaza Premium First in the world at Macau International Airport. It speaks to the positive outlook that Plaza Premium Group embraces about the future of tourism in Macao. Plaza Premium First serves delicacies in Macao’s signature style, which is set to elevate travelers’ overall experience. Their remarkable services will support Macao’s tourism industry as it progresses towards greater diversity and sustainability.”