Munich Airport launches new reservation system to reduce wait times



The service is designed to supply faster access to security and passport control and is available for non-Schengen passengers departing from Terminal 1

Munich Airport's new "Express Queue" reservation system aims to manage passenger flow ahead of security checkpoints in Terminal 1 more effectively. "Air travelers departing for destinations in non-Schengen countries now have the option to secure a 30-minute window for access to security checkpoints and passport control, free of charge," a recent release said.

Passengers can book an "Express Queue" slot for the service daily from 6:00 am to 3:00 pm at security checkpoints in departure areas B and C of Terminal 1. The last available slot is no later than 90 minutes before departure time. After going through check-in, passengers using "Express Queue" must enter the Express Queue entrance in front of the security checkpoint within their time slot. By scanning the QR code on their booking confirmation, passengers will be able to go straight to the security checkpoint via the separate entrance. The same QR code also provides fast-track access to passport control.

Munich Airport is initially testing the process for a 60-day period.