

dnata expands Meet & Greet service to Australia



The marhaba services by dnata began in Australia this month

marhaba, the hospitality brand of [dnata](#), has launched its Meet & Greet services in Australia.

Starting from this month, both arriving and departing passengers can take advantage of marhaba's services at Sydney Airport (SYD), Melbourne Airport (MEL), Adelaide Airport (ADL) and Brisbane Airport (BNE). marhaba's agents will welcome customers and escort them through the airport formalities right up until the arrival area or the departure gate. Where possible, marhaba's agents will also provide hand baggage trolleys or, for an additional fee, arrange porter service.

In Melbourne, customers can further enhance their experience by booking the 'Gold' package and relax and recharge in marhaba's lounge before their flights at a special bundled rate. Located at the International Terminal (T2), the lounge features seating for 200 guests, a quiet zone for relaxation, and shower facilities. It offers high-speed Wi-Fi and all-day dining with [Hudsons](#) coffee and international cuisine catering to a wide range of dietary and ethnic requirements.

Customers can book marhaba's services on [marhabaservices.com](#) or by calling the company. Meet & Greet fees start from AUD 250 (US\$180) while lounge access can be purchased from AUD 64 (US\$46).

"Over the past three decades marhaba has earned the trust and loyalty of travelers by consistently delivering safe and reliable airport hospitality services in Dubai and beyond," said Steve Allen, dnata's Executive Vice President.

marhaba, which means 'welcome' in Arabic, was launched in the UAE to help passengers arriving in or departing from Dubai International airport. The popularity of Meet & Greet Services has grown exponentially in line with Dubai's growth as a major international travel hub. marhaba has continually expanded its product offering with a growing list of services and extra options, designed to make the passenger airport experience as comfortable as possible.

marhaba started to expand its global footprint in 2017 by opening new airport lounges in Melbourne and Karachi. Since then, it has opened four additional facilities in Singapore, Manila, Geneva and Zurich and substantially increased the capacity of its airport lounges in Dubai. marhaba now offers airport hospitality services in six countries providing passengers with a team of more than 400 customer-oriented employees.