
British Airways opens refurbished lounge at Belfast City Airport

By **Tanya Filippelli** on February, 26 2014 | Airline & Terminal News



British Airways has unveiled a new £300,000 lounge at George Best Belfast City Airport in Northern Ireland.

The refurbished 285m² lounge features 87 seats, a work zone, full complimentary bar, a large choice of food with a menu that changes throughout the day, televisions, and a choice of newspapers and magazines.

The new Belfast City lounge offers panoramic views of the airfield and direct boarding on to the aircraft.

The lounge also has the latest technology available for passengers including new 'air' print technology that enables customers to print from their mobile devices, as well as complimentary Wi-Fi and power outlets throughout the lounge.

"British Airways' new lounge represents a significant investment and shows the importance of the Belfast operation within our global network," said Willie Walsh, chief executive of British Airways' parent company, International Airlines Group.

"We want to continue to lead the way in customer service excellence and our lounges play a critical role in delivering a premium experience to our customers. The Belfast City to London Heathrow route remains a vital artery for the flow of business and commerce and is essential to sustain and grow the local economy," Walsh added.

"At Belfast City Airport, we remain focused on enhancing the passenger experience and making the journey through the airport as easy and enjoyable as possible," said Brian Ambrose, chief executive of George Best Belfast City Airport. "I am delighted that this focus is shared by British Airways, whose passengers will now have the option of using the facilities in the new lounge before boarding their flight."

The refurbishment forms part of the airline's £5bn investment program to make travelling more comfortable in the air and on the ground.