Aeromexico CEO Conesa receives APEX Lifetime Achievement Award



Dr. Andres Conesa, Chief Executive Officer, Aeromexico (left) and APEX CEO Dr Joe Leader at the APEX Awards 2026 in Singapore

Dr. Andres Conesa, Chief Executive Officer of Aeromexico, became the first Latin American airline CEO to receive the APEX CEO Lifetime Achievement Award tonight in Singapore.

Presented at the APEX Awards Ceremony during APEX FTE EXPO, the 2026 honor recognizes a career dedicated to advancing the passenger experience. For Conesa, it also reflects the work behind every Aeromexico flight.

“Receiving this recognition is a great honor, and I am deeply grateful,” he tells *PAX International*. “More than an individual recognition, I see it as a tribute to Aeromexico and, above all, to the thousands of people who make it possible every day for our airline to operate safely, on time and to deliver an extraordinary experience to our customers.”

Across more than two decades as CEO, Conesa has overseen a transformation spanning fleet modernization, operational improvements and investment in the airline’s product and service. His guiding principle connects those efforts: earning passenger trust through consistent delivery.

Building trust flight by flight

Looking back on his tenure, Conesa identifies Aeromexico’s comprehensive approach to

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transformation as one of its most rewarding achievements. The passenger experience, he says, does not depend on any single element.

“Trust is not earned through a single action. It is earned flight by flight, through consistency and by delivering on the commitments we make,” he says.

That approach has included modernizing and expanding the fleet, simplifying operations and investing in technology, connectivity and service, both on the ground and onboard.

The results include recognition from Cirium as the world’s most on-time global airline in 2024 and 2025. Aeromexico also received the 2026 APEX Best™ Global Airline in North America Award, becoming the first Latin American airline to earn that distinction.

Conesa acknowledges that the airline’s progress has involved difficult periods, including the COVID-19 pandemic and restructuring. Those challenges also prompted decisions that continue to shape its passenger experience strategy.

“We chose to use that moment not only to move forward, but to accelerate our transformation and build a stronger Aeromexico, with an even greater focus on the passenger,” he says.



Aeroméxico's bespoke dining and glassware collection

Mexican identity onboard

For Conesa, serving as Mexico’s flag carrier brings both privilege and responsibility. For many international travelers, the airline provides the first introduction to the country.

“From that moment, we want them to experience something distinctly Mexican: our hospitality, culture, flavors and the way we welcome people,” he says.

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That ambition extends to the details of onboard hospitality, including Aeromexico's dining collection and signature Tequila Spritz. The aim is to express Mexican culture in a way that feels authentic and contemporary while continuing to evolve the product.

"Passenger expectations are changing rapidly, and we need to evolve alongside them," Conesa says.

His priorities include embracing technology, delivering more personalized experiences and investing in the fleet and cabins. Mexican identity remains central to how the airline distinguishes that experience.

"We have something no other airline can replicate: Our Mexican identity," he says.

As he accepts the APEX honor, Conesa sees that distinction as a responsibility that extends beyond the cabin.

"For me, this recognition also comes with a responsibility: to continue working to connect Mexico with the world and ensure that Aeromexico continues to represent the very best of our country."

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