

Burrana names Andy Fellows VP Customer Programs & Services



Andy Fellows, VP Customer Programs and Services, Burrana

[Burrana](#) has named Andy Fellows as Vice President, Customer Programs and Services. Fellows will oversee customer fulfillment across the organization leading the Airline Services, Program Management, Contract Management and Order Administration teams, the March 7 press release said.

Fellows brings a wealth of experience in IFE, Operations and Program Management to the role, most recently working as VP/GM for [Panasonic Avionics](#) supporting Asia, China and Japan. He also previously served on the board of Panasonic Avionics Services, overseeing Aircraft Maintenance and Repair Operations (MRO) in Asia.

Before his time in Asia, Fellows held various roles in Program Management and Customer Services at Panasonic, including leading the Program Management Organization. HE also worked at Virgin Atlantic as a Design and Development Engineer in Cabin Systems.

“This new role is pivotal to our organization's growth and success, and I am confident that Andy's wealth of experience and expertise will significantly contribute to our unwavering commitment to deliver high customer satisfaction,” said Graham Macdonald, CEO, Burrana.

Fellows also commented on his new role: “I’m delighted to be here and honoured to have been selected to lead the Program and Service teams at Burrana. I look forward to bringing my passion for IFEC and experience in Customer Success to help take Burrana and our valued customers to new heights.”

He holds a BEng (Hons) in Aerospace Engineering from the University of Hertfordshire.