

Omnevo extends partnership with Alpha Flight Services



Omnevo and Alpha Flight Services UAE extend onboard retail POS partnership

[Omnevo](#) has announced a multi-year extension of its partnership with [Alpha Flight Services UAE](#). Through the partnership, Omnevo provides its onboard retail application POS including digital pre-order distribution as well as digital crew meal application alongside its back-office logistics platform, enabling efficient management of onboard retail inventory and crew meal processes across Air Arabia's operations.

The integrated solution helps streamline operational workflows between catering, logistics and onboard teams, improving visibility and coordination while supporting consistent onboard service delivery.

"We are delighted to continue our partnership with Alpha Flight Services UAE," said Peter Coelho, interim Chief Executive Officer, Omnevo. "By combining our crew meal application with our back-office logistics platform, we connect operational processes from catering to onboard service. This enables greater efficiency for airline teams while supporting a reliable and consistent experience for crew and passengers."

Alpha Flight Services UAE continues to work closely with Omnevo to support [Air Arabia](#)'s operational needs as the airline grows its network and passenger volumes.

"As Omnevo's launch airline catering partner, we are pleased to continue our successful relationship"

said Mark Whelan, Managing Director at Alpha Flight Services UAE. “Omnevo’s technology plays an important role in connecting catering logistics with onboard service delivery, giving our teams greater operational visibility, efficiency and analytics. As our operations continue to grow, having integrated digital tools like this helps ensure we can scale services while maintaining the reliability and quality standards our airline partners expect.”

Working with catering partner Alpha Flight Services UAE, the airline has been on a journey to modernize its onboard retail and catering operations through digitalization, the April 21 press release said. Omnevo’s platform integrates systems across catering logistics, crew processes, inflight retail and preorder services, replacing manual and paper-based workflows with a unified digital ecosystem.