

# SATS restructures Gateway Services to drive growth in Singapore and Asia-Pacific



(Left to Right) Bob Chi, CEO Gateway Services; Henry Low, COO; Kerry Mok, SATS President and Chief Executive Officer

[SATS Ltd.](#) (SATS) announced today that it has restructured its [Gateway Services](#) business to form two new business units: the Singapore Hub and Gateway Services Asia-Pacific.

The Gateway Services restructuring reflects a strategic decision by SATS to continue investing in Singapore while scaling its international presence to capture growth opportunities overseas, the press release said.

Bob Chi, presently Chief Executive Officer (CEO) Gateway Services, will be redesignated CEO Gateway Services Asia-Pacific.

Since he joined SATS in 1988, Chi has played a key role in raising Gateway Services' capabilities and customer base. His new assignment will draw on his experience and network in the aviation industry to drive long-term value overseas.

Henry Low, who is now SATS Chief Operating Officer, will assume the position of Chief Executive Officer Singapore Hub. Both appointments take effect from October 1.

The Gateway Services business involves the provision of ground handling services such as passenger handling, baggage services, aircraft handling, security services and cargo handling services that are critical for safe, efficient and timely airport operations.

SATS also offers services via [Worldwide Flight Services](#) (WFS) stations in the Americas, and the Europe-Middle East-Africa-Asia (EMEA) region. In 2023, SATS acquired WFS under a S\$1.8 billion (US \$1.3 billion) deal, giving the company a global network of 215 stations across 27 countries.

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SATS Ltd. said that Singapore Hub and Gateway Services Asia-Pacific will target growth in distinct and important market segments.

Singapore Hub will be dedicated to driving aviation hub competitiveness in Singapore. It will strengthen SATS' ability to support current and future needs for Singapore's Air Hub, which includes Changi Airport, Seletar Airport and the aviation industries at these gateways.

Gateway Services Asia-Pacific will concentrate on growing SATS Group's APAC market share. This business unit will manage operations in overseas airports, including SATS' network of overseas stations in the Asia-Pacific via our subsidiaries, joint ventures and associates to deliver a unified level of service to our customers.

"Today's announcement is aligned with our overarching goal and ambition to accelerate SATS's growth into a global multinational corporation. The Singapore Hub represents our commitment to ensure the continued success of Singapore's aviation sector and Changi Airport, by providing Singapore's airports with safe and efficient operations around the clock. I am confident that the Singapore Hub team led by Henry will continue Gateway Services' longstanding tradition of excellence and partnership when working closely with our airline customers, Changi Airport Group, the Civil Aviation Authority of Singapore and the Ministry of Transport," said Kerry Mok, SATS President and Chief Executive Officer.

Mok added, "We are proud of the reputation that SATS Gateway Services has earned in supporting airlines and customers at Changi Airport. I thank Bob for decades of tireless service building Gateway Services into what it is today. I am confident Bob has the experience, drive and network that will place Gateway Services Asia-Pacific on a strong footing to create long-term value for SATS through increased market share in the international arena."