IATA and ACA update Standard Inflight Catering Agreement



Nick Careen, IATA Senior Vice President for Operations, Safety, and Security

The <u>International Air Transport Association</u> (IATA), in collaboration with the <u>Airline Catering</u> <u>Association</u> (ACA), have released an updated Standard Inflight Catering Agreement (SICA) developed to improve the efficiency of inflight catering procurement around the world.

The two organizations will also jointly promote the use of SICA with membership.

"The updated SICA is a significant achievement. Catering requirements are complex and a unique part of an airline's service standard. SICA helps both airlines and caterers manage that complexity efficiently to achieve the results that travelers expect. And the collaboration between IATA and ACA has improved SICA by bringing together the expertise of both ACA and IATA. This was a successful first-time collaboration that we intend to continue and expand," said Nick Careen, IATA Senior Vice President for Operations, Safety, and Security in the May 5 announcement.

"The updated SICA is a significant step that will benefit our respective members. The clarity that it brings to the intricate work needed to produce millions of inflight meals a day will help both airlines and caterers work more efficiently together. And we look forward to creating even more value for both our memberships in future collaborations," said Fabio Gamba, ACA's Director General.

The SICA agreement template is based on industry best practices and will be included in the IATA Airport Handling Manual which contains all the industry-approved policies and best practices to support safe and efficient ground operations above and below the wing and in the ACA's growing library regarding onboard catering. The template is a flexible document that can be tailored to fit local contexts, laws, regulations, customs, and practices, as well as the specific needs established when negotiating the agreement.

IATA and ACA will be presenting the new template at a joint session at the <u>34th IATA Ground Handling</u> <u>Conference</u> which will take place May 31 to June 2 in Paris.