
Etihad Catering delivering meals to quarantined people and medical staff

By **Rick Lundstrom** on April, 20 2020 | Catering



An EAS Microbiologist tests for bacterial presence

Etihad Airport Services Catering (EAS Catering) has been commissioned by government entities, business organizations and community centers, to prepare and provide meals to individuals impacted by the global spread of COVID-19.

One of the only food facilities to achieve [ISO 17025](#) accreditation in the UAE by [Emirates National Accreditation System](#) (ENAS), EAS Catering maintains high culinary hygiene standards through laboratory testing of food, water, hands and surfaces.

“The capabilities of EAS Catering’s in-house food laboratory means we have direct oversight on the effectiveness of COVID-19 safety measures,” said Andrew Caines, General Manager, EAS Catering in today’s release. “We increased microbiological swabbing of surfaces and hands in order to validate disinfection and hand washing efforts, which are direct indicators of virus viability.”

Since the start of the pandemic, EAS Catering has cooked and delivered more than 15,000 meals a day to people self-isolating or under quarantine, frontline medical staff, humanitarian drives and for various businesses across the capital. To further maximize quality, the facility hermetically seals dishes on-site.

EAS Catering is also delivering amenities and providing a laundry service for Etihad employees living in temporary isolation at [Masdar City](#) who work on essential freighter and repatriation flights. These include loadmasters, cargo agents, pilots and cabin crew. In addition, Etihad crew living in company provided accommodation and requiring a meal delivery service are also being catered free of charge.

As part of its COVID-19 response, EAS Catering has also introduced a holistic safety training campaign, implemented a round-the-clock dedicated disinfection team for all high touch points, restricted access of all non-essentials persons to the premises, and installed thermal imaging stations at all entrances to ensure employees, visitors and suppliers are screened prior to entry.