

Emirates Flight Catering achieves ISO 9001 certification



Emirates Flight Catering achieves ISO 9001 certification awarded by SGS Gulf

Linencraft, a wholly owned subsidiary of Emirates Flight Catering ([EKFC](#)), has achieved ISO 9001 certification, awarded by SGS Gulf. This milestone highlights Linencraft's commitment to quality, operational excellence and customer satisfaction.

Founded in 2006, Linencraft has become the largest laundry service provider in the Middle East, serving more than 100 clients across aviation, hospitality, healthcare, and institutional sectors. From its state-of-the-art facilities at Dubai Investments Park, the company now processes up to 280 tons of laundry per day, operating 24/7 with a workforce of 1,300 professionals. Linencraft also manages and operates the most diverse and complex laundry business streams in the region, setting a benchmark for industry excellence.

"This certification reflects our commitment to excellence and innovation across every aspect of our business," said Shahreyar Nawabi, CEO of Emirates Flight Catering. "Linencraft has built its reputation on trust, reliability, and uncompromising quality, and this achievement strengthens our ability to support our customers in aviation, hospitality, and healthcare as their partner of choice."

"Congratulations to Linencraft, Emirates Flight Catering on achieving ISO 9001 certification. This milestone reflects their strong quality culture, robust QMS framework, and customer focus; demonstrating true commitment to continuous improvement and excellence," said Dmitry Nikitin, Head of Middle East and Managing Director UAE.

Linencraft's portfolio includes airline, hospitality, and healthcare laundry solutions, as well as garment services such as uniforms and valet processing – handling more than 620,000 pieces daily. Its dedicated logistics division ensures timely service across the UAE, completing more than 250 round trips with a fleet of 70+ vehicles equipped with advanced tracking systems, covering more than

20,000 kilometres each day.

Linencraft's expansion underway includes the construction of LC5 – an US\$43 million (AED 160 million) facility at Dubai Investments Park. Scheduled to open in 2026, LC5 will increase processing capacity by 150 tons per day, create 400 new jobs, and introduce next-generation automation and a dedicated garment plant capable of handling 28,000 pieces daily.

The ISO 9001 certification reinforces Linencraft's position as a trusted partner and benchmark for commercial laundry services in the region, aligned with the UAE's growth and commitment to world-class quality standards.