## Delta phasing in food service



Delta's complimentary snack service set for mid-April

Starting April 14, Delta Air Lines' domestic and select short-haul international flights will feature Coca-Cola beverages, wellness-focused snacks and <u>Tip Top Proper Cocktails</u>. In early June, passengers in Delta One or First Class on select domestic coast-to-coast flights will see hot food options return, and First Class passengers on other key U.S. routes will enjoy fresh boxed meals beginning in early July.

Passengers in Main Cabin and Comfort+ will soon enjoy Coca-Cola mini-cans that offer personal, 7.5-ounce servings of Coca-Cola, Diet Coke, Sprite and Seagram's Ginger Ale. Delta is also rolling out packaged almonds and Clif Bars, Goldfish crackers and Delta's signature Biscoff cookies.

First Class passengers will be served pre-poured beverages and new Flight Fuel snack box offerings beginning April 1. One version features protein bars, nuts and dark chocolate, while the other has potato chips, gummy bears and cookies.

Pre-prepared and canned old-fashioned or margarita from Atlanta-based Tip Top Proper Cocktails are also on the menu. The Tip Top margarita will make its world debut on Delta flights. It is flavored with juicy salted lime, vegetal tequila notes and fresh orange rind; the classic old-fashioned delivers vanilla, sweet citrus, caramel and spice.

Starbucks coffee and tea service, as well as juices and mixers, will return to all cabins. Alcohol sales in Main Cabin will also resume with new contactless payment technology and digital receipts.

## Partnering with health experts at the Mayo Clinic

Delta is working with the <u>Mayo Clinic</u> on multiple rounds of testing and onboard simulations to <u>redesign in-flight service procedures</u>. Some of those changes include:

- Using **contactless payment technology** onboard to minimize touchpoints during the payment process and offering digital receipts
- Replacing poured beverages with single serving cans in Main Cabin and giving flight attendants
  the option to use a menu card to show customers offerings, helping them provide swifter
  service
- Refining guidelines that assist crews and customers in maintaining distance during boarding,

- meal, snack and beverage service while still offering the signature warmth our flight attendants are known for around the globe
- Continuing to practice good hand hygiene by sanitizing and washing hands and changing gloves frequently

Delta Sky Clubs are gradually adding food and beverage offerings beginning in May and continuing throughout the spring and summer. Clubs that can accommodate assisted service will return to our full complement of hot and cold fresh food stations. Other select locations will reintroduce Chef's Tables featuring a hot, seasonal feature of the day, in addition to an enhanced grab-and-go selection of fresh foods, hot breakfast sandwiches and soups.