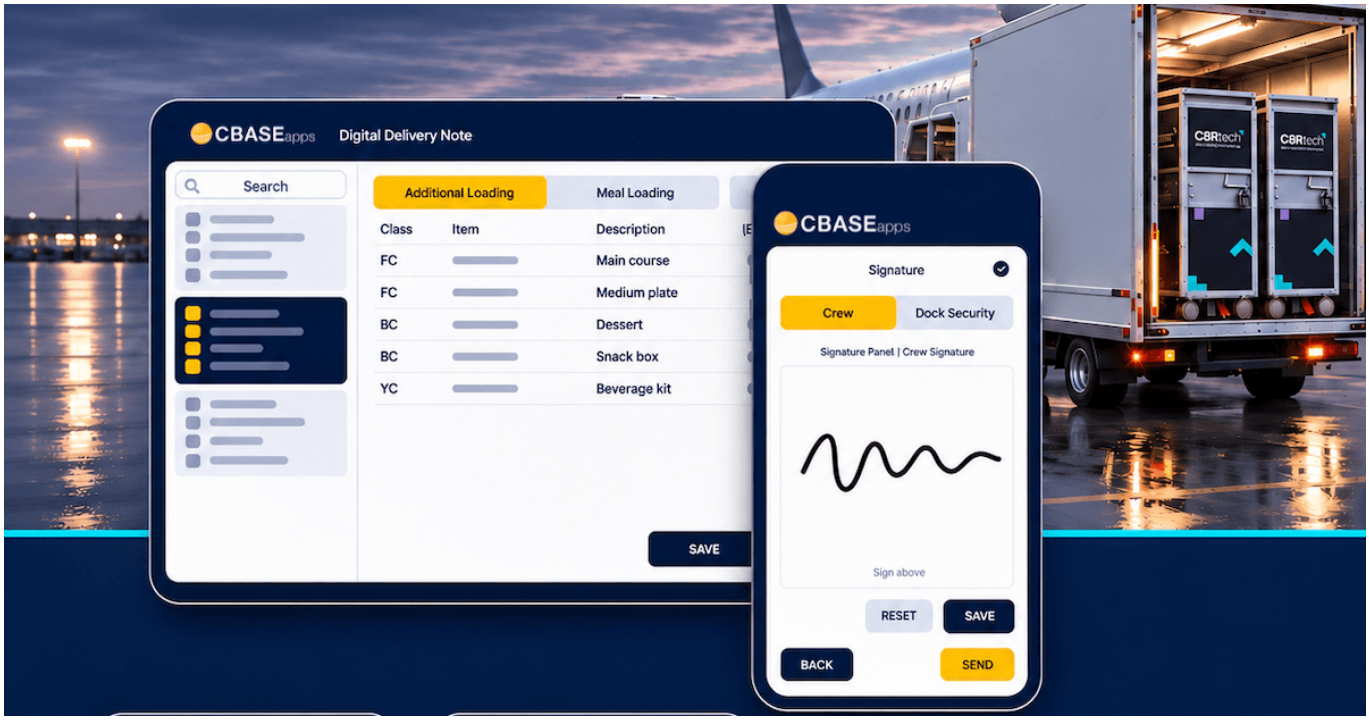
C8Rtech expands CateringSuite with caterer functionalities



Digital Delivery Note digitalizes last-mile catering logistics, helping airline caterers capture last-minute changes, confirm aircraft deliveries and improve billing accuracy

C8Rtech tells *PAX International* it is expanding its CateringSuite product with functionalities designed specifically for airline caterers, strengthening digital process coverage across the catering value chain, including the critical last mile from the catering facility to the aircraft.

One of the latest additions is the Digital Delivery Note, designed to digitalize the final stage of airline catering logistics and create a transparent connection between what was planned, what was loaded and delivered to the aircraft, what was accepted, and what can ultimately be invoiced.

Digitalizing the last mile of airline catering

The last mile is one of the most dynamic stages of airline catering operations. Even after a catering truck has left the facility, passenger numbers can change, additional meals may be requested and extra services can be added shortly before departure.

When these changes are handled manually, there is a risk that last-minute adjustments are not fully communicated, documented or reflected in the final invoice, C8Rtech explains.

The Digital Delivery Note brings the digital boarding bill and delivery documentation directly to catering truck drivers and operational teams. This enables changes to be captured at the point of delivery, closing the digital gap between catering operations, aircraft handover and billing.

Before invoicing begins, users can review meals and services supplied for each flight, capture last-minute orders and update meal and passenger quantities. Digital signatures from airline crew members and catering supervisors confirm the final handover.

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Relevant departments and end users can also be notified via email and SMS, helping ensure that last-minute changes are communicated throughout the operation.

Last-minute orders should not mean lost revenue
By connecting last-mile logistics with the commercial process, the Digital Delivery Note enables airline caterers to:

- Capture last-minute orders and additional services at the aircraft
- Improve visibility across the final stage of catering logistics
- Keep meal and passenger quantities up to date before departure
- Digitally confirm the aircraft handover through crew and supervisor signatures
- Improve billing accuracy by documenting changes before invoicing
- Create transparent, traceable and audit-ready delivery documentation

For airline caterers, this reduces the risk of services being delivered but not documented or invoiced. For airlines, it provides greater transparency over what was actually delivered and accepted for each flight.

Extending CateringSuite from planning to the aircraft
The Digital Delivery Note is part of C8Rtech's ongoing development of CateringSuite as a comprehensive digital solution for airline caterers.

By continuously adding functionalities, C8Rtech is extending digital process coverage across airline catering, from planning and production through logistics and last-mile delivery to the aircraft, and ultimately into the billing process.

The objective is to connect previously fragmented operational steps, reduce manual processes and give airline caterers greater visibility and control across the complete catering lifecycle.

With the Digital Delivery Note, this digital process now extends all the way to the aircraft door, helping ensure that what is delivered is documented, what is accepted is traceable, and what is provided can be accurately billed.

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