

Air India selects Panasonic Avionics as IFE MRO provider



PAC and Air India sign IFE MRO agreement at AIX 2026 in Hamburg, Germany

Panasonic Avionics Corporation ([Panasonic Avionics](#)) has today announced that [Air India](#) has selected Panasonic Technical Services' (PTS) Total Care Package to maintain the airline's in-flight entertainment (IFE) systems across 74 aircraft.

The systems are installed on aircraft across Air India's fleet including the 787-9, A350-1000, A350-900 and A321neo.

Under the agreement, PTS will provide end-to-end maintenance and support for the airline's IFE systems provided by Panasonic Avionics, including Astrova and X Series linefit and retrofit programs.

Air India has chosen the Total Care Package as part of its comprehensive fleet renewal and modernization strategy to ensure a premium, reliable passenger experience. PTS will deliver this by optimizing system performance, reducing operational downtime, and maintaining predictable maintenance costs across its widebody and narrowbody aircraft.

To ensure the highest levels of support for Air India's existing and future aircraft, Panasonic Avionics is making new, long-term operational investments in India and opening two new line maintenance

stations in Mumbai and New Delhi. These strategic sites will enable insights and fleet monitoring to translate directly into real-time, on-aircraft maintenance actions.

Air India's IFE systems will receive comprehensive lifecycle support, including proactive monitoring, spares management, global field engineering and 24/7 technical assistance. This will help the airline to minimize disruptions, maximize aircraft availability and focus on delivering exceptional passenger experiences.

Tom Eskola, Vice President, Panasonic Technical Services, Panasonic Avionics, said, "We are thrilled that Air India has decided to build on its long-standing relationship with Panasonic Avionics as it embarks on its ambitious fleet renewal and modernization program. Committing to our Total Care Package, which is designed to deliver the best possible in-flight experience for passengers, underscores Air India's commitment to innovation and operational excellence."

Jeremy Yew, Senior Vice President – Engineering & Maintenance, Air India, said, "Responsive, high-quality maintenance support is vital for the operational efficiency of our growing fleet. Panasonic Avionics' decision to establish new line maintenance stations in Delhi and Mumbai significantly strengthens our ability to minimize IFE-related disruptions and maximize aircraft availability. This collaboration reinforces Air India's focus on building strong, future-ready engineering capabilities in India."