

ANA selects Quvia to bring real-time intelligence to IFC



ANA is deploying Quvia to get an independent, real-time view of IFC performance and passenger Quality of Experience

[Quvia](#) has announced that [All Nippon Airways](#) (ANA) is deploying Quvia to get an independent, real-time view of inflight connectivity (IFC) performance and passenger Quality of Experience (QoE), supporting the continued evolution of ANA's inflight digital experience.

ANA continues to strengthen its IFC, including expanding free, high-speed internet across its international fleet. The deployment of Quvia will give ANA consistent insight into how connectivity is performing for passengers across flights, aircraft and routes as the airline further enhances its onboard digital experience, the October 12 press release said.

"ANA is committed to continually enhancing the experience we provide our customers, including through the expansion of high-speed in-flight connectivity," said Kentaro Okada, Vice President, Customer Experience, ANA. "Quvia will give us greater visibility into connectivity performance and the passenger experience as we continue to strengthen our in-flight services."

Quvia pairs real-time passenger QoE with network performance data, empowering ANA to proactively optimize the in-flight experience and drive smarter connectivity decisions.

"As IFC evolves, airlines need a consistent way to understand the passenger experience across the connected aircraft," said Mike Moeller, SVP, Aviation, Quvia. "ANA is putting that foundation in place

now, with better insight to guide decisions today and the flexibility to build on it as new technologies and digital capabilities emerge.”