
Lufthansa crew supplied with iPad Minis

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Lufthansa German Airlines has so far provided 20,000 flight attendants with iPad Minis.

The devices will be issued to the entire cabin crew over the next few weeks. With the "Lufthansa crewFlight" apps, the seating plan is quickly opened, providing the cabin crew with information on the passengers of their next flight.

The Cabin Mobile Devices (CMD) will allow crew members to access important service manuals and service schedules, and easily view any changes in plans.

"The CMD heralds a new way of "paperless" working and simplifies existing processes so that staff have more time for customers. Moreover, it significantly improves communication with the personnel on board," said a release from the airline.

The Cabin Mobile Device project is part of a program of transformation called 'OPSession', which aims to further digitize the operational areas of Lufthansa, SWISS International and Austrian Airlines. Employees with no fixed workplace are to be equipped with mobile devices so that they may meet the needs of the customer in an even better and more personalized way.