

Singapore Airlines rolls out complimentary Wi-Fi for more premium passengers



Singapore Airlines has enhanced its Wi-Fi offerings to all passengers

[Singapore Airlines](#) (SIA) has rolled out complimentary unlimited in-flight Wi-Fi for all Business Class travellers, as well as the members of its premium loyalty program, PPS Club and PPS Club supplementary card holders. The airline's Suites and First Class passengers already enjoy complimentary unlimited Wi-Fi.

KrisFlyer members can also now enjoy free three-hour Wi-Fi plans when travelling in Premium Economy Class and free two-hour Wi-Fi plans when travelling in Economy Class.

Previously, Business Class passengers and PPS Club members enjoyed 100 MB of complimentary in-flight Wi-Fi. KrisFlyer members travelling in Premium Economy Class and Economy Class were offered a two-hour complimentary in-flight Wi-Fi plan that was optimized for text-only messaging services.

Passengers who are not KrisFlyer members, and members who may have consumed their complimentary plans, may take advantage of SIA's new and simplified Wi-Fi price plans. These range from US\$3.99 (approximately S\$5.25) for one hour, US\$8.99 (approximately S\$11.80) for three hours, and US\$15.99 (approximately S\$21.00) for the entire flight.

The Wi-Fi services are available on routes operated by SIA's Airbus A380s, Airbus A350s, Boeing 777-300ERs, Boeing 787-10s, and Boeing 737-8s.

In an accompanying February 1 release, Yeoh Phee Teik, Senior Vice President Customer Experience, Singapore Airlines, said: “Staying connected, even at 35,000 feet in the air, has become an essential aspect of the travel experience. With our enhanced Wi-Fi offerings, SIA’s customers can stay in touch with their loved ones, post photos and videos on their social media channels, or keep updated on the latest news. These changes are in response to customer feedback, and part of SIA’s continuous investment to elevate the travel experience and maintain our leadership position.”