
The Crystal Cabin Award accepting nominations for "holistic" innovations

By **Rachel Debling** on June, 12 2019 | Events



The team behind the [Crystal Cabin Award](#) will once again bestow a prize under the "Best Customer Journey Experience" category, which first debuted in 2018. Submissions will be accepted [online](#) until July 12.

The category recognizes holistic and integral onboard experience innovations, such as passenger-facing smartphone apps and digital apps meant to improve airline management. Submissions may be targeted at passengers, airlines, manufacturers and/or suppliers.

Last year, the [FLIO](#) flight tracking app was named the overall winner in the category. This year, the award will be presented on September 9 as part of the APEX Awards at the [APEX EXPO](#) and [Aircraft Interiors Expo Americas](#) trade fairs in Los Angeles. Following the announcement, entries for the other eight categories to be handed out in Hamburg on March 31, 2020, will be open.