
2017 QSAI Excellence Awards winners announced

By **Medina Quality** on May, 14 2018 | Events



The winners of the 2017 QSAI Excellence Awards

[Quality & Safety Alliance for Inflight Services](#) (QSAI) Award Winners, [Medina Quality Inc.](#), Representatives of the QSAI Alliance and distinguished guests gathered May 10th at a celebration held at the [House on Sathorn](#) in Bangkok, Thailand for the announcement of the world's top onboard caterers of 2017. Awards were presented by QSAI Alliance Members at the exclusive gala celebration, hosted by Medina Quality Inc.. QSAI is a program developed in collaboration with, and managed by, Medina Quality Inc. that monitors and improves the safety and quality of onboard food on behalf of international airline and railway operators.

Each year awards are presented to the top caterers of the world to recognize them for their commitment to excellence in food safety and quality as well as their dedication to passenger safety and satisfaction.

With more than 250 onboard catering facilities in the running for awards in 70 countries, a total of nine awards are presented every year to three geographic regions: Asia, Americas, and Middle

East/Europe/Africa. In addition to these awards, one caterer is named recipient of the Platinum Award for Worldwide Excellence.

This year, [Royal Inflight Catering Co., Ltd.](#) (RIC) – Kansai International Airport (KIX) in Osaka, received the 2017 Worldwide Platinum Award, in addition to winning the gold award in the Asia region. This is an outstanding achievement for RIC-KIX, as this is their 7th consecutive win of gold with nine consecutive wins overall.



Royal Inflight Catering accepting their 7th gold award, in addition to the 2017 Worldwide Platinum Award

Once again, one of the largest global onboard catering organizations, [LSG Sky Chefs](#), has shown a worldwide dedication to passenger safety and satisfaction. Three LSG Sky Chefs facilities: Buenos Aires, Argentina; Santiago, Chile; and Brussels, Belgium; received awards this year. This will be the 7th win for LSG Sky Chefs – Buenos Aires who brought home the bronze this year and the 2nd win for LSG Sky Chefs – Santiago who received the Silver award for the Americas region.

QSAI's Asia region was dominated by Japanese onboard caterers with this year's winners being Silver: [ANA Catering Services Co. Ltd.](#), Haneda; Bronze: [TFK Corporation](#), Haneda ; Gold and Worldwide Platinum: and Royal In-Flight Catering Co. Ltd, Osaka).

QSAI's America's region was dominated by South American Caterers with the winners being Gold: [Gate Gourmet](#) – Lima,; Silver: LSG Sky Chefs – Santiago and Bronze: LSG Sky Chefs – Buenos Aires.

Introducing the world's top onboard caterers in food safety & quality



Platinum Award
 Royal Inflight Catering Co., Ltd.
 KIX

- ASIA**
 - Royal Inflight Catering Co., Ltd. - KIX (Osaka)
 - ANA Catering Services Co. Ltd. - HND (Haneda)
 - TFK Corporation - HND (Haneda)
- AMERICAS**
 - Gate Gourmet - LIM (Lima)
 - LSG Sky Chefs - SCL (Santiago)
 - LSG Sky Chefs - EZE (Buenos Aires)
- EU, ME, AFRICA**
 - LSG Sky Chefs - BRU (Brussels)
 - Etihad Airport Services - Catering L.L.C. - AUH (Abu Dhabi)
 - Servair Nigeria - LOS (Lagos)

For more information on the QSAI Programme and Awards visit QSAIInternational.com

Medina Quality Inc. has been conducting audits of onboard caterers since 1983 and developed the QSAI program in collaboration with its clients. Participating passenger carriers include: Air Canada, Air Canada Rouge, Air France, Air Tahiti Nui, Aeroflot Russian Airlines, All Nippon Airways, Eurostar, KLM Royal Dutch Airlines, Korean Air, Singapore Airlines, Via Rail and Virgin Atlantic Airways. QSAI is the world's first auditing program that allows participants to monitor and improve onboard food supplier compliance with internationally recognized standards while sharing program costs.



Sylvain Bugeya acted as host of the prestigious event, held May 10 at the House on Sathorn in Bangkok

To learn more about the QSAI Programme, please visit their [website](#) or contact Sylvain Bugeya, Operations Manager – Client Relationship Management at Medina Quality Inc. Inc., by [email](#) or by telephone at 1-514-485-9552.