
SWISS refreshes ZRH check-in concourse

By **Rachel Debling** on February, 6 2019 | Airline & Terminal News



The new SWISS First Class check-in lounge features private access for the airline's top-tier guests

[Swiss International Air Lines](#) (SWISS) has enhanced its concourse in [Zurich Airport](#)'s Check-in 1 to include new features such as enhanced waiting zones, screen displays and an exclusive First Class check-in lounge, according to today's announcement from the airline. The upgrades were revealed yesterday.

The new design was created to help travelers in all classes easily find their location while improving comfort and convenience. Elements found in SWISS airport lounges, such as light oakwood accents and atmospheric lamps, adorn the new concourse. The Northern and Southern ends of the concourse also feature new waiting zones with armchairs by [Vitra](#) and [de Sede](#), two Swiss manufacturers, for customers to rest and relax. SWISS First Class passengers and HON Circle members will also have access to a modernized, exclusive and private check-in lounge.

Thomas Klühr, the carrier's CEO, commented at yesterday's formal opening: "With the new design and appearance of our SWISS check-in concourse, we are ensuring that the SWISS travel experience begins well before the flight. These new facilities substantially enhance the pre-flight comfort and convenience for all our customers. And I am delighted that, by continuing to invest in our service product both on the ground and on board, we can offer our guests such a quality air travel experience."

Stephan Widrig, CEO of airport operator Flughafen Zürich AG, also noted: "As Zurich's hub carrier, SWISS is a key partner of ours. And with its redesigned concourse in our Check-in 1, SWISS has raised its presence and profile even more among our airport users."



SWISS passengers in all cabins can take advantage of the new waiting area at ZRH's Check-in 1