

# Emirates opens new lounge at NRT

By **Rick Lundstrom** on June, 12 2015 | Airline & Terminal News



Emirates yesterday opened its 38th dedicated lounge, this one at Terminal 2 of Narita International Airport in Tokyo.

The opening also provided an opportunity for guests to experience the airline's on-board food offering on its Japan routes.

The Emirates Lounge at Narita International Airport is the first airline-owned lounge in Japan. It is open to First and Business Class passengers, as well as Platinum and Gold members of Emirates Skywards frequent flyer program.

A ribbon-cutting ceremony led by Tokuhisa Takano, Senior Vice President, Narita International Airport Corporation; Mohammed Mattar, Emirates' Divisional Senior Vice President Airport Services; and Nick Rees, Emirates Manager, Japan – was held to formally open the lounge.

"Our commitment to the highest standards of quality in every aspect of our business is the secret of Emirates' success. The new Emirates Lounge at Narita expresses that commitment in a very concrete way," said Mattar.

Ryuta Sato, Executive Sous Chef at Emirates Flight Catering, flew in for the lounge opening to present Emirates' on-board dishes and talk about the concept and preparation of the service. Sato led guests as they sampled First Class, Business Class and Economy Class dishes in traditional Japanese tableware with a selection of food in kobachi bowls served on kaiseki trays.

The Emirates Lounge at Narita International Airport provides a seamless transition to the onboard First Class and Business Class offering with a color palette reflecting the neutral, earthy tones that customers have come to associate with the Emirates brand. The lounge holds 174 people in a 936 square meter space.

In the lounge, passengers are able to choose from a complimentary selection of beverages and a wide range of hot and cold delicacies from a gourmet buffet.

LED TVs and a fully equipped business center are available for those needing to catch up on that last bit of business before flight. Complimentary Wi-Fi service is also offered throughout the facility to ensure passengers remain connected. Passengers are also able to freshen up before their flight with the lounge's shower facilities.

Emirates has invested more than US\$330 million in its lounges worldwide serving over 22 million customers since the opening of Emirates' first international lounge outside its Dubai hub.