
Canada's largest pay-in lounge reopens after five-month renovation

By **Tanya Filippelli** on February, 14 2014 | Airline & Terminal News



Following a five-month renovation, Hong Kong-based firm Plaza Premium Lounge has re-opened its International Departures Lounge at Vancouver International Airport.

Centrally located in the airport's International Departures Hall, the 620m² lounge is the largest pay-per-use lounge in Canada.

"We are excited to bring our latest generation lounge design to Vancouver. We have partnerships with many of the airlines providing flight service to Asia and Europe and we are certain their valued passengers will appreciate the distinctive design and luxurious amenities found within the lounge as will our many other guests who use the lounge," said Song Hoi-see, founder and CEO of Plaza Premium Lounge.

The renovated lounge includes a whole new airport lounge design by Hong Kong designer Kinney Chan of Kinney Chan & Associates, and is divided into several zones. The designer has taken full advantage of the full-length windows, which invite natural light into the space and provide panoramic views of the runway.

The lounge offers passengers seating areas with sofa chairs, communal tables, a wide selection of newspapers and magazines, flight information, and television entertainment with over 300 channels.

For business travelers, the lounge is fitted with fully-equipped computer workstations, complimentary Wi-Fi, power sockets for charging devices and private workstations for passengers to complete transactions.

Two separate dining areas offer a variety of food and beverage options including a salad bar, buffet area serving healthy food options, and a noodle bar serving Hong Kong-style dishes. The dining areas are designed to allow guests to interact with staff at the various food stations.

Visitors preparing for a long-haul flight or transit passengers midway through their journey can freshen up in one of the two showers or take a nap in one of three nap rooms.

The pay-per-use lounge is available to passengers travelling on any airline irrespective of fare class.

A single lounge visit starts at CAD 35 (£19), plus tax, for two hours lounge use and includes full use of the lounge facilities and all food and beverages. Showers, VIP room and nap rooms are charged separately.

"For today's discerning passengers, their trip begins at the airport, and we know that our customers are going to appreciate the premium amenities offered by the beautifully updated Plaza Premium Lounge," said Tony Gugliotta, Vancouver Airport's senior vice president of marketing and business development.

