
BA unveils updated lounge at JNB

By **Rick Lundstrom** on November, 12 2019 | Airline & Terminal News



[British Airways](#) has unveiled its latest lounge refurbishment at [O.R. Tambo International Airport](#), in Johannesburg, South Africa.

The space has been converted into one large lounge with a dedicated boutique dining area for First customers. The lounge follows a new design concept for the airline, which debuted in 2018, and features the very best of British and South African design, delivering a luxurious and contemporary look and feel.

The 880-square-meter lounge can hold up to 247 people and offers a modern lobby bar area for socializing, a brasserie dining area and office space with ample work stations with power outlets. A peaceful, separate seating area with a mix of armchairs and banquette seating is available for those who wish to recharge ahead of their journey with complementary magazines and newspapers.

Zoned areas in the lounge enable guests to choose where to relax depending on their mood, with a music system and bespoke playlist. Lighting has been carefully planned by zone and is dimmable to reflect the time of day.

The lobby bar, illuminated by feature lighting, is stocked with a spirits, beers, soft drinks and a selection of fine wines. New kitchen facilities offer an enhanced dining menu of hot and cold options including Cape Malay curry, fresh seasonal salads, mezze, local charcuterie and Indezi river cheeses. First Boutique Dining offers a pre-flight a-la-carte menu carefully curated by the in-house chef, complemented by an extensive wine list.

“Every detail has been carefully designed and we’ve created a space to meet our customers’ needs – whether they want to relax with a hot meal, work in peace or enjoy a drink at the lobby bar, the lounge will get their travels off to the best start,” said Carolina Martinoli, British Airways’ Director of Brand and Customer Experience.

British Airways has this year completed the renovation of its First and Club lounges in New York’s JFK Terminal 7, along with improvements to the customer experience at check-in, which are currently underway. A contemporary lounge has also been unveiled in San Francisco, spread across 665-square-meters with views of the runway. Further investment is planned with a new British Airways lounge in Geneva, which is also set to open this year.