

QSAI reveals 11th annual QSAI Excellence Awards winners

By **PAX International** on February, 20 2019 | Catering



Its official! The QSAI Alliance of Airlines and Rail Carriers has announced the world's top onboard caterers! But to find out who will take home the gold, silver and bronze awards in each region and the coveted platinum award for the world's top onboard caterer, you will have to wait for the live reveal at this year's [QSAI Excellence Awards](#) Ceremony and Gala Dinner. If you are not on the complimentary guest list, contact us at QSAIExcellenceAward@medinaquality.com to find out about tickets to this memorable event and meet the representatives of the Alliance of Airlines and Rail Carriers and this year's QSAI Excellence Awards winners.

Click the image below to watch the winners of the 11th annual QSAI Excellence Awards!



The Quality & Safety Alliance for Inflight Services (QSAI) is an alliance of airlines and rail carriers passionate about providing an elevated, safe and enjoyable onboard dining experience. Driven by care for its passengers, QSAI promotes food safety and quality standards for food suppliers and continuously monitors their performance against this international industry recognized benchmark.

Each year the Alliance presents awards to the onboard catering facilities with the very best performance record on QSAI Audits. The Annual QSAI Excellence Awards ceremony and gala dinner celebrates these worldwide top onboard caterers and brings together winners and alliance members for a memorable event.

This year the 11th annual Awards will be hosted by the QSAI Alliance in Dallas, Texas, on March 26th, 2019. The prestigious ceremony and gala dinner honors the award winners for their outstanding achievement and as leaders in their field.

The QSAI Excellence Awards is the onboard catering industry's most respected awards since recipients have a proven record of performance on audits conducted by independent third-party industry experts and against objective international standards. With global operations in over 75 countries worldwide, the QSAI Programme includes almost 300 onboard caterers. However, only nine facilities receive an award annually. Competition is fierce, and it is a tight race each year.

"Our QSAI Excellence Award winners continue to demonstrate an infallible commitment to passenger care," states Sylvain Bugeya, Operations Manager - Client Relationship Management at Medina Quality. "At the end of the day, the awards are not just about food safety, quality management or regulatory compliance. They showcase an integral alignment of passenger-centric thinking between inflight caterers and airline or railway operators. It's about making certain passengers receive a consistent on-brand food and beverage experience from their beloved airline."

Winners find out live who will take home the gold, silver and bronze awards for each of three regions - Asia, EMEA and the Americas - and who will be the Worldwide Platinum Award winner at the 11th Annual QSAI Excellence Awards.

This year, QSAI proudly announced that both gategroup and LSG Group have two award-winning facilities: Gate Gourmet-Zurich and Gate Gourmet-Guayaquil, and LSG Sky Chefs-Buenos Aires and LSG Sky Chefs-Brussels.

Additionally, several award recipients, namely Royal In-Flight Catering Co. Ltd, Osaka; Etihad Airport Services-Catering L.L.C, Abu Dhabi; and TFK Corporation, Tokyo, have consistently demonstrated their commitment to elevating the onboard food experience and will be recognized again this year.

QSAI is an alliance of the world's top airlines, railway operators, inflight caterers and Medina Quality working together to drive excellence in onboard catering. The QSAI Programme is the world's first and only program that allows QSAI Alliance Members to share the cost of monitoring and improving the safety and quality of onboard caterers according to industry benchmarked standards that tackle international legal requirements and current market trends.

To learn more about the QSAI Programme, please visit the [QSAI International website](#) or contact Sylvain Bugeya, Operations Manager - Client Relationship Management at Medina Quality Inc., by [email](#) or telephone (+1 514 485 9552).