
Medina Quality hosts QSAI Council 2019 in Montreal

By **Sylvain Bugeya - Medina Quality Inc.** on December, 18 2019 | Catering



Members of the [Quality & Safety Alliance for Inflight Services](#) (QSAI) gathered in Montreal, Canada from December 3 to 4 for the annual QSAI Council hosted by Medina Quality (MQ).

This year, Council members joined forces to discuss special meal (SPML) codes, definitions and requirements, food traceability, passenger lounge food safety and potable water quality oversight, among other industry topics.

“The QSAI Council is an important touchpoint for our membership and industry,” said Sylvain Bugeya, Senior Manager – Strategic Partnerships at MQ. “As the expectations and travel experience of passengers continues to evolve, it’s key that carriers continue to collaborate and foster best-practice amongst their supply chain stakeholders. This is fundamental to QSAI and to its alliance members.”



QSAI Council Members gathered at the 2019 meeting to discuss innovations, challenges and

opportunities within the inflight catering and onboard services industry

QSAI is an alliance of the world's best airlines and rail carriers working together to drive excellence in onboard catering. By upholding industry-recognized food safety and quality standards and continuously monitoring supply chain performance, QSAI members work towards ensuring passengers consistently receive an enjoyable and safe food throughout their travels.

It's current membership includes: [Air Canada](#), [All Nippon Airways](#), [KLM Royal Dutch Airlines](#), [Korean Air](#), [Air France](#), [Virgin Atlantic Airways](#), [Eurostar](#), [Air Tahiti Nui](#), [Singapore Airlines](#), [VIA Rail](#), [Westjet Airlines](#) and MQ.

Furthermore, the QSAI Council announced that the upcoming 12th Annual QSAI Excellence Awards, will take place in Hamburg, Germany on March 31st, 2020 to coincide with the World Travel Catering & Onboard Services Expo.

Each year, the QSAI Excellence Awards are presented to the top caterers of the world to recognize them for their commitment to excellence in food safety and quality as well as their dedication to passenger safety and satisfaction. Further details regarding the QSAI Excellence Awards and 2019 finalists will be announced in January 2020.

To learn more about the QSAI Programme or the QSAI Excellence Awards, visit the [QSAI International website](#), or contact Sylvain Bugeya at sbugeya@medinaquality.com or +1-514-485-9552.