
LATAM embarks on ambitious retrofit project

By **Rachel Debling** on August, 27 2018 | Cabin Maintenance



LATAM's Premium Business aisle seat

Over 200 of [LATAM Airlines'](#) aircraft will have their cabins renovated as part of a US\$400 million investment that will further enhance and personalize the travel experience of its passengers.

The first renovated aircraft, operated by LATAM Airlines Peru, is slated to fly before the end of the year. LATAM Airlines Brasil will launch its upgraded cabins early next year, and LATAM Airline's Chile affiliate will debut its new cabins in the second half of 2019. The entire project, which took three years to plan, will take approximately two years to complete and affects both short- and long-haul routes.

“As part of LATAM’s long-term vision, the transformation of our cabins will enable us to offer an industry-leading onboard experience with more options, flexibility and personalization to better serve each and every passenger,” said Claudia Sender, Vice President Clients, LATAM Airlines Group, in an August 20 release from the airline. “This means being able to serve leisure passengers who want to ‘travel lighter for less’ at the same time as customers traveling for business who want privacy to both rest and work, in addition to those who wish to be able to upgrade the services that they value the most.”

The 767, 777, 787-9 and A350-1000 aircraft on LATAM's long-haul routes, including those to and from the United States and Europe, will feature wide [Thompson](#) seats in Premium Business Class, complete with 18-inch personal screens. The Economy Class of the airline's new long-haul aircraft will include [Recaro](#) seats with fast-charging USB power ports and a 12-inch seatback screen.

Upgraded A320 and A321 aircraft will be deployed on LATAM's domestic flights within Latin America and will feature more inflight entertainment options, Wi-Fi connectivity and Recaro seating with USB power ports.

“Onboard experience is one of the most important differentiators in choosing an airline and the most ¹

relevant factor in customer satisfaction, so it was essential that our passengers were involved in the development process,” noted Sender. “We are committed to better understanding and satisfying passenger needs and we believe that with these new cabins - in addition to our unrivaled network of destinations - that LATAM is well placed to consolidate its position as the first choice for passengers travelling in Latin America.”



LATAM opted for Recaro seating in their revamped Economy Class