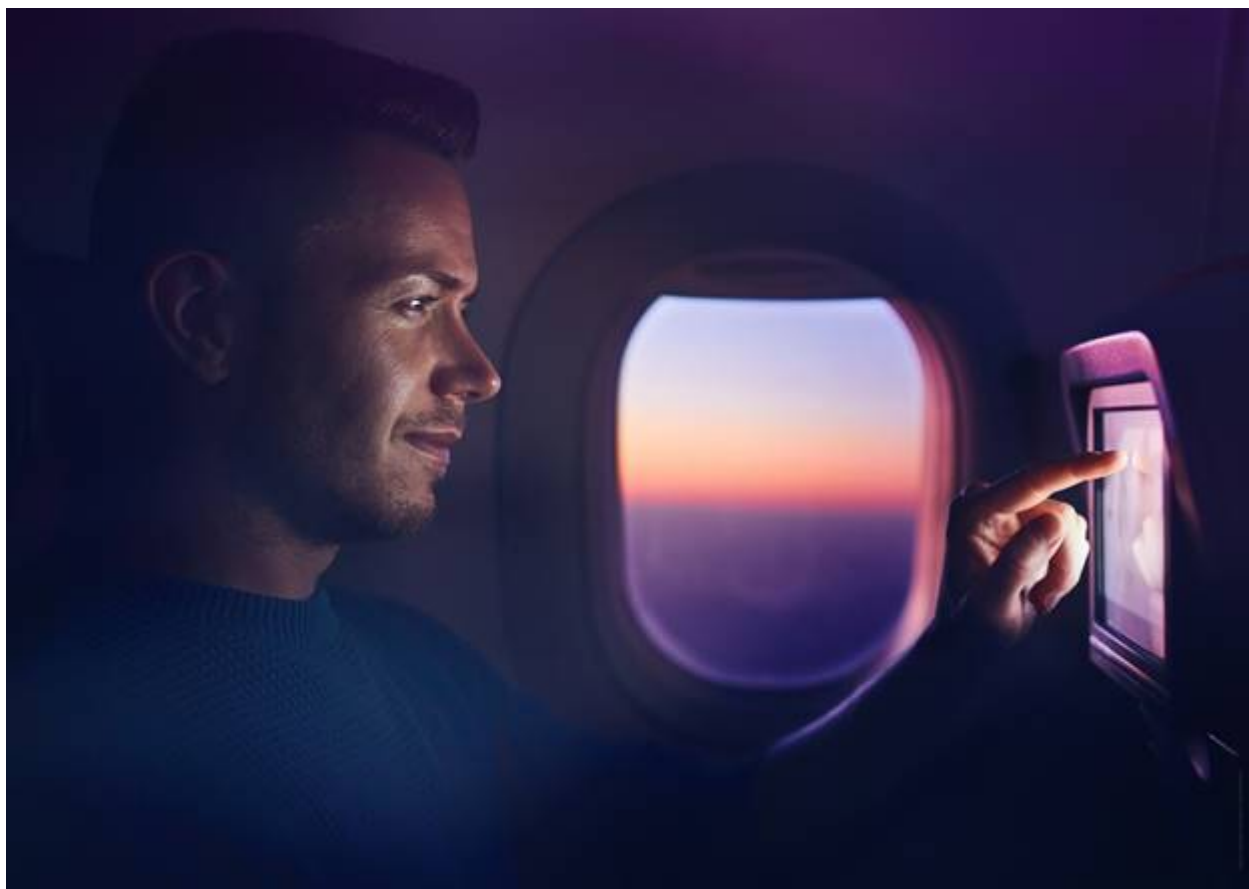# Moment reaches milestone with 120 million passenger users

Moment, digital solutions, passenger experience, PAX Tech

Since 2013, French onboard digital solutions provider, [Moment](#), has been transforming the passenger experience with solutions ranging from streaming platforms, to connected cabins and e-commerce experiences while reducing touch points by digitizing assets.

The company announced yesterday a five-fold increase in the use of its solutions, reaching a 120 million passenger user base. Moment increased the scale of its operations this year by signing three new contracts with aviation clients spanning across three continents: Asia, Africa, and Europe, while expanding into new business segments.

The company has implemented a business solidarity plan and made the decision not to charge its clients for projects that were put on hold due to the pandemic.

"A struggle for our clients means a struggle for us, so we supported them through this difficult time by sharing their difficulties," said Tanguy Morel, CEO of Moment.

Following a successful expansion in the maritime industry, Moment entered a new business segment this year with the rail industry.Three major European train operators have chosen to deploy Moment's passenger experience, on more than 350 trains including a project with [OUIGO](#), the French low cost high-speed train operator.

Moment will launch an ambitious research program in 2021 with key developments including cloud-computing, analytics, and AI experimentation. This program will lead to the development of four new patents.

"For many companies, 2020 was a transformational year and Moment is no exception. We are coming out of this crisis stronger as a company and as individuals," said Morel. "We still have a long way to go, but we are already grateful for the fabulous team that helped us to adapt and strive, and for our amazing clients who trusted us and whom we commit to serve in the best possible way, looking at a better 2021," he added.